## **Supplemental Digital Appendix 2**

Alphabetical Reference List and Description of 96 Studies Included in a Scoping Review of the Literature on Social Media Use by Health Care Professionals and Trainees, 2000-2012

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## Description of studies, listed by first author and year

#### **Anderson 2004**

Method	Quantitative: cross-sectional
Participants	51 nurse practitioner and nurse-midwifery students
Interventions	Discussion board
Outcomes	Skills

#### **Andrade 2010**

Method	Quantitative: before-after
Participants	10 clinical geriatric medicine fellows, internal medicine residents
Interventions	Second Life
Outcomes	Skills

#### Anttila 2008

Method	Qualitative; randomized controlled trial
Participants	56 registered and practical psychiatric nurses
Interventions	Discussion board
Outcomes	Satisfaction, clinician-patient communication, content, usability

### Arikan 2011

Method	Quantitative: cross-sectional
Participants	604 health care professionals

Interventions	Social networking sites	
Outcomes	Knowledge usage	
Avery 2010		
Method	Quantitative: cross-sectional	
Participants	281 public information officers or public relations practitioners	
Interventions	Internet usage, including Twitter, social networking, wiki, blogs, and discussion boards	
Outcomes	Social media preferences and satisfaction	
Baker 2005		
Method	Quantitative: cross-sectional	
Participants	83 third-year rural medicine students	
Interventions	Discussion board	
Outcomes	Knowledge of condition/complication, satisfaction, usability	
Beard 2009		
Method	Quantitative: content analysis	
Participants	68 virtual world users	
Interventions	Second Life	
Outcomes	Clinician-public communication, instructor-student communication, peer-peer communication, content	

#### **Bello 2005**

Method	Quantitative: randomized controlled trial
Participants	56 anesthesiology residents
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, satisfaction, skills

## **Bookstaver 2011**

Method	Quantitative: before-after
Participants	49 fourth-year pharmacy students
Interventions	Wiki
Outcomes	Comprehension, recall, satisfaction, instructor-student communication, skills

## **Bradshaw 2011**

Method	Quantitative: cross-sectional
Participants	Radiology students
Interventions	YouTube
Outcomes	Knowledge of condition/complication, satisfaction

#### Braner 2004

Method	Quantitative: prospective descriptive case series	
Participants	26 pediatric intensive care unit physicians	
Interventions	Web-based communications program (messages, email, patients,	

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Outcomes	Satisfaction, clinician-patient communication, referral patterns
	and demographics

## **Brooks 2004**

Method	Qualitative: grounded theory
Participants	12 midwives
Interventions	Discussion board
Outcomes	Usability, peer-peer communication, contributions to policy decision-making

#### **Brunetaud 2005**

Method	Mixed methods: think aloud, cross-sectional
Participants	11 fifth-year medical students
Interventions	Discussion forum
Outcomes	Satisfaction, usability

#### **Buis 2009**

Method	Quantitative: content analysis
Participants	398 health or medical blogs
Interventions	Blog
Outcomes	Content, usability, demographics

## **Cain 2010**

Method	Qualitative: thematic analysis
Participants	136 pharmacists, pharmacy trainees, or pharmacy technicians
Interventions	Blog
Outcomes	Clinician-public communication, content

## **Campos 2007**

Method	Quantitative: participatory action research
Participants	263 cardiac nurses
Interventions	Discussion forum
Outcomes	Peer-peer communication

## Clauson 2010

Method	Quantitative: cross-sectional
Participants	44 pharmacists
Interventions	Blog
Outcomes	Clinician-public communication

## **Cobb 2011**

Method	Quantitative: cross-sectional
Participants	128 RN-BSN students
Interventions	Discussion board

Outcomes	Satisfaction, usability, social presence
Collins 2011	
Method	Quantitative: cross-sectional
Participants	100 medical trainees and physicians
Interventions	Twitter
Outcomes	Demographics
Cragg 2008	
Method	Qualitative: content analysis
Participants	28 Masters nursing students
Interventions	Discussion forum
Outcomes	Comprehension, instructor-student communication, peer-peer communication
Creutzfeldt 2007	
Method	Quantitative: before-after
Participants	12 first-year medical students
Interventions	Virtual world
Outcomes	Skills
Curran 2003	
Method	Quantitative and qualitative: discourse analysis

Participants	37 rural physicians
Interventions	Discussion forum
Outcomes	Satisfaction, peer-peer communication

#### Felsen 2010

Method	Qualitative (unspecified)
Participants	20 primary care residents
Interventions	Wiki
Outcomes	Satisfaction, usability

## Frimming 2011

Method	Quantitative and qualitative: cross-sectional
Participants	127 physical education students
Interventions	Facebook
Outcomes	Knowledge of condition/complication, satisfaction, peer-peer communication, skills

## Fry-Welch 2004

Method	Quantitative: cross-sectional
Participants	64 physical therapy students
Interventions	Discussion forum
Outcomes	Comprehension, peer-peer communication, skills

## George 2011

Method	Quantitative and qualitative: cross-sectional
Participants	30 fourth-year medical students
Interventions	Twitter, YouTube, Flickr, blogging, Skype
Outcomes	Comprehension, satisfaction, instructor-student communication, peer-peer communication, boundaries

## Giordano 2011

Method	Quantitative: cross-sectional
Participants	1,057 students in programs related to health education (biotechnology, couple and family therapy, medicine, nursing, occupational therapy, physical therapy, public health, radiologic and imaging sciences, and pharmacy)
Interventions	Facebook, Twitter, LinkedIn
Outcomes	Peer-peer communication, demographics, usage,

#### Giordano 2007

Method	Qualitative (unspecified)
Participants	Public health workers
Interventions	Wiki
Outcomes	Peer-peer communication

## Goldman 2008

Participants	60 public health graduate students
Interventions	Blog
Outcomes	Comprehension, peer-peer communication, usability

#### Gwozdek 2008

Method	Mixed methods: cross-sectional, focus groups	
Participants	28 first-year dental hygiene students	
Interventions	Blog	
Outcomes	Knowledge of condition/complication, peer-peer communication	

## Haigh 2011

Method	Quantitative: cross-sectional
Participants	50 nursing students
Interventions	Wikipedia
Outcomes	Content

## Hajjar 2007

Method	Quantitative: cross-sectional
Participants	68 medical geriatrics education programs
Interventions	Discussion board
Outcomes	Usage, demographics

#### Hanson CW 2011

Method	Quantitative: cross-sectional
Participants	503 certified health education specialists
Interventions	Social media tools
Outcomes	Usability

## Hanson K 2011

Method	Mixed methods: survey, discourse analysis	
Participants	30 dental hygiene students	
Interventions	Blog	
Outcomes	Knowledge of condition/complication, comprehension, peer-peer communication	

## Hayward 2004

Method	Qualitative: content analysis
Participants	57 fifth-year physical therapy students
Interventions	Discussion board
Outcomes	Comprehension, peer-peer communication

## **Huang 2007**

Method Qualitative: thematic analysis  Participants 20 physicians	Qualitative: thematic analysis	
	20 physicians	
Interventions	Discussion board	

Outcomes	Usability, clinician-patient communication	
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# Hughes 2009

Method	Qualitative: thematic analysis
Participants	35 junior physicians
Interventions	Wikis, blogs, social networking, social bookmarking, media sharing
Outcomes	Knowledge of condition/complication, clinician-patient communication, usage

## **Hunter 2000**

Method	Mixed methods: interviews, survey
Participants	122 third-year medical students
Interventions	Discussion forum
Outcomes	Satisfaction

## **Jent 2011**

Method	Quantitative: cross-sectional
Participants	109 pediatric trainees, pediatricians, psychologists, clinical social workers
Interventions	Facebook
Outcomes	Boundaries, clinical decision making

## Knosel 2011

Method	Quantitative: cross-sectional
Participants	120 dentistry students, professionals, and lay public
Interventions	YouTube
Outcomes	Content and accuracy

## **Kohli 2011**

Method	Quantitative: cross-sectional
Participants	51 radiology residents
Interventions	Wiki
Outcomes	Satisfaction, usability

## Lagu 2008

Method	Qualitative: content analysis
Participants	271 physicians and nurses
Interventions	Blog
Outcomes	Clinician-patient communication, boundaries

## Lipman 2001

Method	Quantitative: randomized controlled trial
Participants	130 second-year medical students
Interventions	Discussion board

Outcomes	Satisfaction, instructor-student communication, instructor
	preparation times

## Liu 2011

Method	Quantitative: content analysis
Participants	2,240 organizations related to public health (government and corporateairline, pharmaceutical, pork production, food services)
Interventions	Twitter, Facebook
Outcomes	Clinician-patient communication

## Llambi 2011

Method	Quantitative: controlled before-after
Participants	335 health professionals
Interventions	Wiki
Outcomes	Knowledge of condition/complication, guideline adherence

## **Low 2008**

Method	Quantitative: cross-sectional
Participants	81 physical therapy Masters students
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, treatment options, satisfaction, peer-peer communication, skills

## Lupianez-Villanueva 2009

Method	Quantitative: cross-sectional
Participants	4,266 physician, nurses, pharmacists, patient support groups
Interventions	Social media tools, including discussion forum, blog, Wikipedia, social networking sites, YouTube
Outcomes	Knowledge of condition/complications, clinician-patient communication, peer-peer communication, usage, demographics

## Lynch-Sauer 2011

Method	Quantitative: cross-sectional
Participants	218 baccalaureate and graduate nursing students
Interventions	Virtual gaming world
Outcomes	Knowledge of condition/complications, treatment options, skills, attitudes

#### Mahlamaki-Kultanen 2003

Method	Qualitative: thematic analysis
Participants	7,913 practical nursing students
Interventions	Discussion forum
Outcomes	Peer-peer communication

#### Maxwell 2006

Method	Qualitative: cross-sectional
Participants	Medical students

Interventions	Discussion board	
Outcomes	Comprehension, usability	
Millor 2000		

#### **Miller 2009**

Method	Quantitative: cross-sectional
Participants	16 advanced pharmacy students
Interventions	Wiki
Outcomes	Comprehension, satisfaction, peer-peer communication

## **Miller 2011**

Method	Quantitative and qualitative: content analysis
Participants	951 health care professionals, patients/consumers, caregivers
Interventions	Blog
Outcomes	Clinician-public communication, demographics, content

## Monaghan 2011

Method	Quantitative: cross-sectional
Participants	89 schools and colleges of pharmacy
Interventions	Social media tools including Blogger, Twitter, GoogleDocs, Second Life, Wikispaces, Facebook, YouTube
Outcomes	Usage

#### **Moore 2010**

Method	Quantitative: cross-sectional
Participants	27 doctoral physical therapy students
Interventions	YouTube
Outcomes	Clinician-public communication, peer-peer communication

## Moore-Cox 2010

Method	Qualitative: phenomenology, discourse analysis
Participants	6 graduate nursing administration students
Interventions	Discussion forum
Outcomes	Peer-peer communication

#### Moran 2005

Method	Qualitative: thematic analysis
Participants	RN to BN students
Interventions	Discussion board
Outcomes	Comprehension, peer-peer communication, skills

## Mostaghimi 2010

Method	Quantitative: cross-sectional
Participants	250 internal medicine physicians
Interventions	Facebook, LinkedIn, Plaxo, Friendster, blogs, physician rating sites

Outcomes	Clinician-public communication, demographics
Muhlhauser 2008	
Method	Qualitative: content analysis
Participants	22 health sciences students
Interventions	Wikipedia
Outcomes	Content and accuracy
Nathoo 2005	
Method	Quantitative and qualitative: case study
Participants	24 second-year medical students
Interventions	Discussion forum
Outcomes	Instructor-student communication, peer-peer communication
Naylor 2007	
Method	Quantitative and qualitative: cross-sectional, content analysis
Participants	12 public health/health promotion professionals
Interventions	Bulletin board
Outcomes	Peer-peer communication, usage
Oldenburg 2010	
Method	Qualitative: case study

Participants	6 RN to BN students
Interventions	Discussion forum
Outcomes	Comprehension, peer-peer communication

## Paulus 2010

Method	Qualitative: case study
Participants	25 College of Nursing faculty development programs
Interventions	Blog, discussion forum
Outcomes	Peer-peer communication

#### Pereira 2008

Method	Quantitative: before-after
Participants	36 rural-based family medicine residents (palliative care)
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, satisfaction, skills

#### Poirier 2011

Method	Qualitative: cross-sectional
Participants	45 chiropractic radiology residents
Interventions	Discussion board
Outcomes	Satisfaction

#### Poonawalla 2006

Method	Quantitative: cross-sectional
Participants	13 dermatology interest groups
Interventions	Blog
Outcomes	Usability, usage

## Rajagopalan 2011

Method	Quantitative: cross-sectional
Participants	10 cancer information consumers
Interventions	Wikipedia
Outcomes	Content and accuracy, usability

## Rangel 2010

Method	Quantitative: cross-sectional
Participants	44 undergraduate nursing students
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, recall, instructor-student communication, peer-peer communication

## Rebar 2010

Method	Qualitative: phenomenology
Participants	5 RN to BN students
Interventions	Discussion boards

Outcomes	Instructor-student communication, peer-peer communication,
	mental health, sense of community

## Robinson 2010

Method	Quantitative and qualitative: ethnography, usage statistics, content analysis
Participants	12 students transitioning into the BS (honors) diagnostic radiography program
Interventions	Discussion board
Outcomes	Peer-peer communication, demographics

#### Romanov 2006

Method	Quantitative: randomized controlled trial
Participants	85 medical informatics students
Interventions	Discussion board
Outcomes	Knowledge of condition/complications, comprehension, satisfaction, instructor-student communication, peer-peer communication, skills

## Sandars 2007

Method	Quantitative and qualitative: cross-sectional, descriptive statistics, grounded theory
Participants	1,239 medical students and qualified medical practitioners
Interventions	Blogs, wikis, social bookmarking, media sharing, social networking

Outcomes	Usage, demographics
Schmidt 2010	
Method	Quantitative: cross-sectional
Participants	28 public health nursing students
Interventions	Second Life
Outcomes	Comprehension, satisfaction, peer-peer communication
Simons 2001	
Method	Mixed methods: before-after, content analysis
Participants	19 occupational therapy masters students
Interventions	Discussion forums
Outcomes	Satisfaction, instructor-student communication, usability, efficiency, effectiveness, self-efficacy
Simpson 2008	
Method	Mixed methods: interviews, usage statistics
Participants	47 mental health nursing students
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, comprehension, satisfaction, clinician-public communication

## Simpson 2003

Method	Quantitative: cross-sectional
Participants	135 physical therapist education programs
Interventions	Bulletin board
Outcomes	Instructor-student communication, peer-peer communication, usage, demographics

## **Smith 2010**

Method	Qualitative: cross-sectional, thematic analysis
Participants	94 first-year undergraduate nursing students
Interventions	YouTube
Outcomes	Satisfaction, instructor-student communication, skills

## **Snodgrass 2011**

Method	Mixed methods: cross-sectional, thematic analysis
Participants	58 third-year undergraduate physiotherapy students
Interventions	Wiki
Outcomes	Comprehension, satisfaction, instructor-student communication, skills

## Solomon 2010

Method	Qualitative: content analysis
Participants	11 faculty online facilitators

Interventions	Discussion forum
Outcomes	Instructor-student communication, peer-peer communication
Spinello 2004	
Method	Mixed methods: cross-sectional, focus groups
Participants	14 undergraduate students in health behavior course
Interventions	Virtual community
Outcomes	Knowledge of condition/complications, satisfaction, peer-peer communication
Stehr-Green 2005	
Method	Mixed methods: cross-sectional (quantitative and qualitative)
Method  Participants	Mixed methods: cross-sectional (quantitative and qualitative)  18 public health practitioners
Participants	18 public health practitioners
Participants Interventions	18 public health practitioners  Discussion forum
Participants Interventions	18 public health practitioners  Discussion forum
Participants Interventions Outcomes	18 public health practitioners  Discussion forum
Participants Interventions Outcomes Sternberger 2002	18 public health practitioners  Discussion forum  Satisfaction, peer-peer communication
Participants Interventions Outcomes Sternberger 2002 Method	18 public health practitioners  Discussion forum  Satisfaction, peer-peer communication  Qualitative: case study

#### Stokes 2004

Method	Quantitative: cross-sectional
Participants	191 Faculty of Medicine students (departments: medicine, dentistry, nursing, dental nursing and hygiene, speech therapy)
Interventions	Discussion forum
Outcomes	Usage

#### **Stone 2005**

Method	Quantitative: before-after
Participants	1,258 public officials, service providers, and community-based coalitions involved in suicide prevention
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, recall, satisfaction, skills

#### **Swain 2007**

Method	Qualitative: textual analysis
Participants	9 novice nurses
Interventions	Blog
Outcomes	Knowledge of condition/complications, peer-peer communication

## **Thompson 2011**

Method	Quantitative: cross-sectional
Participants	1,023 medical students and residents

Interventions	Facebook	
Outcomes	Boundaries	

#### Thurzo 2010

Method	Quantitative: randomized controlled trial
Participants	24 dental students
Interventions	e-learning tool with wiki-like contributions, discussion forum
Outcomes	Knowledge of condition/complication, recall

## Townsend 2002

Method	Mixed methods: cross-sectional, focus groups
Participants	Distance students in the Faculty of Health Professions
Interventions	Discussion board
Outcomes	Satisfaction, instructor-student communication, peer-peer communication, usability, accessibility

## **Usher 2011**

Method	Quantitative: cross-sectional
Participants	935 psychiatrists, general physicians, social workers, dietitians, chiropractors, physiotherapists, optometrists, pharmacists
Interventions	Facebook, MySpace, Twitter, YouTube, blogs, wikis, message boards, Slideshare, Flickr, Medworm, Delicious, Twine
Outcomes	Clinician-patient communication, clinician-public communication, peer-peer communication, usage and

## demographics

## Vicdan 2010

Method	Qualitative: netnography, content analysis, grounded theory
Participants	Patients with multiple sclerosis and mental health communities
Interventions	Patients Like Me
Outcomes	Clinician-patient communication, peer-peer communication, usability

## **Ward 2009**

Method	Mixed methods: cross-sectional, case study
Participants	93 health care, nursing, and midwifery programs
Interventions	e-learning technologies
Outcomes	Boundaries

## Wetmore 2010

Method	Quantitative: non-randomized controlled trial
Participants	58 first-year dental hygiene students
Interventions	Blog
Outcomes	Skills

## Wiecha 2003

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Participants	10 medical students between first and second year
Interventions	Discussion forum
Outcomes	Knowledge of condition/complication, comprehension, satisfaction, instructor-student communication, peer-peer communication

#### Williams 2011

Method	Quantitative and qualitative: cross-sectional
Participants	29 second-year bachelor of emergency health students
Interventions	Wiki
Outcomes	Satisfaction, peer-peer communication

## **Wjst 2001**

Method	Quantitative: cross-sectional
Participants	9,380 physicians, pharmacists, researchers, other health care professionals, and asthma patients
Interventions	Art gallery and discussion board
Outcomes	Usage

#### Wu 2009

Method	Qualitative (unspecified)
Participants	6 undergraduate nursing students
Interventions	Discussion forum
Outcomes	Instructor-student communication, peer-peer communication

#### Zolezzi 2008

Method	Quantitative: before-after
Participants	14 health care practitioners with interest in providing pharmaceutical care to people with mental disorders
Interventions	Discussion forum
Outcomes	Comprehension, satisfaction, skills