

Supplemental Appendix 1. Scoring Table for Responsibility

Responsible CI use if	Negligent CI use if	Good appointment adherence if	Inadequate appointment adherence if	Bad appointment adherence	
No damage or not one of the next criteria	<p>Damaged more than twice in one year (unless evidently no negligence) or</p> <p>Damaged more than thrice in two years (unless evidently no negligence) or</p> <p>Damaged more than once with evident negligence in case history</p>	Always on time or not one of the next criteria	More than once in one year ≥ 30 minutes too late or so that no complete consult could take place	Too late more than thrice in two years	
0	1	0	.5	1	Max. total 2

Note: A scoring table for diligent use of the CI. Patients were scored on a 0 to 2 scale on two domains. Grey area: responsible CI care. White area: appointment adherence. A score of 0 indicates diligent use, whereas a score of 2 indicates irresponsibility with regard to the CI.