Supplemental Digital Content

Table 2: Key Themes Identified in Studies that Connect Workplace Bullying to Patient Safety

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Theme | Total | 2014Canada35 | 2013 United States29 | 2013United States32 | 2012United States2 | 2010Australia4 | 2009United States28 | 2008 United States30 | 2007 United Kingdom27 | 2006Australia6 | 2005United States31 | 2005United States37 |
| Patient satisfaction/ complaints  | 2 | X |  |  | X |  |  |  |  |  |  |  |
| Silences or inhibits communication | 5 |  | X | X | X |  | X |  |  |  |  | X |
| Altered thinking/ concentration | 2 |  |  |  | X |  |  |  | X |  |  |  |
| Adverse event/ patient mortality | 4 | X |  |  | X |  |  | X |  |  | X |  |
| Delayed care | 1 |  |  |  |  | X |  |  |  |  |  |  |
| Error in treatment or medication | 6 |  | X | X |  | X |  | X |  | X | X |  |
| Patient falls | 1 |  |  |  |  | X |  |  |  |  |  |  |