Supplemental Digital Content Table 2. Brainwriting Premortem Thematic Analysis

|  |  |  |  |
| --- | --- | --- | --- |
| Themes | Subthemes(Frequency) | Examples of High Quality Ideas | Actions to Address Barriers |
| TNP issues | Role definition (13)Eligibility information (8)Volume/demand (5) | *Will the TN be notified automatically of a Veteran's admission? If not, then by whom?**How will concerns identified post-discharge be communicated with inpatient provider especially given changes in team members (attending/resident) every 2-4 weeks**How to identify Veterans who fit the need (qualify)**Large number of Veterans to manage for a single TN* | *None provided**None provided**Hire more TNs* |
| Veteran-centric challenges  | Engagement/ adherence (13)Transportation (8)  | *Veteran has disabilities that challenge phone calls or reading discharge instructions**Homeless**Veterans lack of participation in an active role in maintaining their health care (won't show up for appointment/Veteran/family reluctant to participate)**Veteran does not have transportation* | *Educate to the Veteran level**Counsel Veteran on importance to follow-up with primary care provider* |
| Veteran communication challenges | Documentation/ communication (17) | *Poor communication CPRS/copy, paste in charts, missing information for follow-up**Education occurs on discharge**No phone/voicemail/answer phone/disconnected/incorrect number* | *Start discharge education on admission**Prior to discharge, update address and phone number* |
| Primary care clinic context | Full schedules (10)Rurality (3)Relationships (2) | *No appointment spots (at primary care)**Lack of specialty services in rural communities**Lack of working relationship with primary care teams* | *Hire more, open more slots, effective scheduling**Visit primary care sites* |
| VHA context | CHOICE Act (1) | *Hospital readmission to another (non-VA) facility* |  |

Key: TNP = Transition Nurse Program; TN = Transition Nurse, CPRS = Computerized Patient Record System; VA = Veterans Health Administration