Instrument, Supplemental Digital Content 2

**Trauma Informed Care**

**UMC Emergency Room Nursing Services**

**Please respond to the following statements by marking the response that most closely reflects your opinion. If a statement does not apply to you, leave it blank.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Agree** | **Strongly Agree** |
| 1. UMC communicates its support for implementing a trauma-informed approach. |  |  |  |  |
| 2. UMC's mission statement and/or written policies and procedures include a commitment to providing trauma-informed services and supports. |  |  |  |  |
| 3. UMC's written policies and procedures include a focus on safety and confidentiality. |  |  |  |  |
| 4. The physical environment promotes a sense of safety, calming, and de-escalation for clients and staff. |  |  |  |  |
| 5. There is a system of communication in place with other agencies working with trauma survivors. |  |  |  |  |
| 6. Transparency and trust among staff and patients are promoted. |  |  |  |  |
| 7. Staff members keep patients/visitors fully informed of rules, procedures, activities and schedules, knowing that trauma survivors may have difficulty processing information. |  |  |  |  |
| 8. Staff members talk with patients/visitors about the range of trauma reactions and work to minimize feelings of fear or shame and to increase self-understanding. |  |  |  |  |
| 9. Trauma survivors are given the opportunity to provide feedback on their experience at UMC, ensuring anonymity and confidentiality. |  |  |  |  |
| 10. Ongoing staff training helps staff develop the knowledge and skills to work sensitively and effectively with trauma survivors. |  |  |  |  |
| 11. UMC asks for feedback from staff regarding processes, ensuring anonymity and confidentiality. |  |  |  |  |
| 12. I empowered the patient in their option to accept or decline components of their plan of care. |  |  |  |  |
| 13. I consulted with the appropriate advocate regarding community resources (CASFV, Social Workers, Crime Victim Services, Care Management). |  |  |  |  |
| 14. I asked the patient how they would want to be addressed regarding gender. |  |  |  |  |
| 15. I offered an appropriate interpreter to help address cultural concerns. |  |  |  |  |