**ONLINE APPENDIX – Survey Questions**

1. On a scale from 5 (Always) to 1 (Never), respond to the following statements about your use of patients' social needs information:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Always  (5) | Often  (4) | Sometimes  (3) | Rarely  (3) | Never  (1) | N/A  (0) |
| 1. I typically **ask patients** about their social needs. | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. I typically **review information** regarding members’ social needs from the chart | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. I **use information** about patients' social needs in medical decisions and care planning. | **o** | **o** | **o** | **o** | **o** | **o** |

1. Indicate the extent to which the following barriers prevent you from asking patients about their social needs, with 5=A Major Barrier to Asking and 1=Not at All a Barrier:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | A Major Barrier  (5) | (4) | (3) | (2) | Not at all a Barrier  (1) | N/A  (0) |
| 1. Lack of time to ask | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Lack of training about how to ask | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Lack of comfort in asking | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Lack of support staff to ask | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Lack of **training about how to respond** to social needs once they are identified | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Lack of **resources to address social needs** once they are identified | **o** | **o** | **o** | **o** | **o** | **o** |

1. On a scale from 5 (Strongly Agree) to 1 (Strongly Disagree), to what extent do you agree or disagree with the following statements about incorporating social needs into the care you provide patients:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree  (5) | | Agree  (4) | | | Neutral  (3) | | | Disagree  (2) | | | Strongly Disagree  (1) | | | N/A (0) | | |
| 1. I am **aware of resources available** to address patients' social needs. | | **o** | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |
| 1. I **am confident in my ability to help** patients address their social needs. | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |
| 1. I am **concerned that patients will feel uncomfortable** answering questions about their social needs. | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |
| 1. Collecting social needs information is **beyond the scope of** clinical **care** | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |
| 1. I **don’t think social needs are an issue** for most of my patients. | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |
| 1. Having access to patients' social needs would **not change my medical decision making** | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | | **o** | | |

1. On a scale from 1 (Strongly Agree) to 5 (Strongly Disagree), to what extent do you agree or disagree with the following statements about efforts to incorporate social needs into the care:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree  (5) | (4) | (3) | (2) | Strongly Disagree  (1) | N/A (0) |
| 1. Information about patients' social needs could be used to **improve patient care** | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Information about patients' social needs could be used to **improve communication with patients**. | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. Information about patients' social needs could be used to **improve trust with patients**. | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. **I support efforts** to incorporate social needs into health care. | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. **Screening** for social needs among patients **should be a standard part of care**. | **o** | **o** | **o** | **o** | **o** | **o** |
| 1. **Screening** for social needs among patient ***caregivers* should be a standard part of care**. | **o** | **o** | **o** | **o** | **o** | **o** |

*If the response to either question 4e is “0”, “3”, “2”, or “1”, continue to question 5. If not, proceed to question 6.*

1. In your opinion, what are some reasons why screening for and addressing social needs **should not** be part of standard care. (Check all that apply)

* It won’t make a difference to health
* I don’t think the health system should be paying for this
* It is beyond the scope of clinical care
* My care team does not have time
* Asking about social needs is too intrusive into our members’ lives
* Other (Specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Given levels of expertise, as well as known resource and time constraints, which clinical departments or roles do you feel are **best suited to screen** patients for their social needs? (*Check all that apply*)

* Primary Care Providers
* Medical Assistants
* Social Workers
* Registered Nurses
* Case Managers
* Clerical Clinical Staff
* Pharmacists
* Other (Specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Given levels of expertise, as well as known resource and time constraints, which clinical departments or roles do you feel are **best suited to use social needs information** about patients to improve patient care? (*Check all that apply*)

* Primary Care Providers
* Medical Assistants
* Social Workers
* Registered Nurses
* Case Managers
* Clerical Clinical Staff
* Pharmacists
* Other (Specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Which member populations do you believe should be screened for social needs? (Check all that apply)

* Members with complex clinical conditions
* Predicted or actual high utilizers
* Members with one or more chronic health conditions
* Parents/ pediatric patients
* Currently healthy patients
* Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* All members
* No members should be screened for social needs

1. How familiar are you with social needs screening and referral programs at your medical center?

* Very familiar
* Somewhat familiar
* Not at all familiar

1. What is your current role?

* Administrator
* Navigator
* Nurse Practitioner
* Pharmacist
* Physician
* Physician Assistant
* Registered Nurse
* RN Case Manager
* Social Worker
* Prefer not to respond
* Other (please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)
* How long have you worked at Kaiser Permanente?
* 0-5 years
* 6-10 years
* 11-15 years
* 16-20 years
* 21-25 years
* Over 25 years
* Prefer not to respond

1. What is your race/ethnicity? (Check all that apply)

* African American
* American Indian or Alaska Native
* Asian or Pacific Islander
* White
* Hispanic
* Non-Hispanic
* Other \_\_\_