Appendix 1: Care Coordination Strategies

Predictive Analytics	Use of predictive analytic tools to identify individual patients at high risk for poor outcomes or extraordinary resource use					
Medication Reconciliation	Medication reconciliation as part of an established plan of care					
Hospitalists	Hospitalists for medical/surgical inpatients					
Visit Summaries	Provision of visit summaries to patients as part of all outpatient encounters and scheduling of follow up visit and/or specialty referrals at the time of th initial encounter					
Outreach after Discharge	Telephonic outreach to discharged patients within 72 hours of discharge					
Home Visits	Arrangement of home visits by physicians, advanced practice nurses, or other professionals for homebound and complex patients for whom office visits constitute a physical hardship					
Prospective Patient Management	Prospective management of patients at high risk for poor outcomes or extraordinary resource use by experienced case managers					
Discharge Care Plans	Post-hospital discharge continuity of care program with scaled intensiveness based upon a severity or risk profile for adult medical-surgical patients in defined diagnostic categories or severity profiles					
Outpatient Follow-up	Assignment of case managers for outpatient follow-up to patients at risk for hospital admission or readmission					
Chronic Care Management	Chronic care management processes or programs to manage patients with high volume, high cost chronic diseases					
Disease Management Programs	Disease management programs for one or more chronic care conditions (e.g., asthma, diabetes, COPD)					
Nurse Case Manager	Nurse case managers whose primary job is to improve the quality of outpatient care for patients with chronic diseases (e.g., asthma, CHF, depression, diabetes)					

Data Source: 2015 American Hospital Association (AHA) Survey of Care Systems and Payment TM

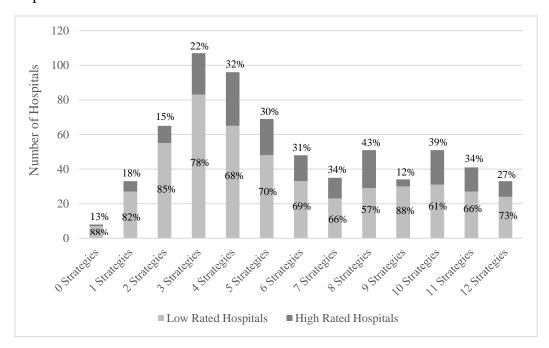
Appendix 2. State Variation in AHA Survey of Care Systems and Payment Participation and Overall Hospital Rating Program Performance ^a

	Number	Percent of Star	Percent of	Percent of	Percent of 1-3	Percent of 4-5	p-
	of Star	Rated Hospitals	State that	State that	Star Rated	Star Rated	value
	Rated Hospitals	Participating in Survey	Received 1-3 Stars	Received 4-5 Stars	Participating in Survey	Participating in Survey	
AK	110spitals	50%	100%	0%	100%	0%	n/a
AL	78	9%	79%	21%	57%	43%	0.125
AR	41	24%	90%	10%	90%	10%	0.976
AZ	50	10%	76%	24%	60%	40%	0.377
CA	273	19%	80%	20%	75%	25%	0.294
СО	43	19%	51%	49%	38%	63%	0.391
CT	27	37%	96%	4%	90%	10%	0.184
DC	7	29%	100%	0%	100%	0%	n/a
DE	5	60%	40%	60%	0%	100%	0.025*
FL	164	21%	88%	12%	91%	9%	0.460
GA	95	17%	84%	16%	88%	13%	0.692
GU	1	0%	100%	0%	No Participants	No Participants	n//a
HI	12	25%	58%	42%	33%	67%	0.310
IA	34	38%	62%	38%	62%	38%	0.983
ID	10	40%	60%	40%	50%	50%	0.598
IL	123	40%	72%	28%	63%	37%	0.067
IN	73	27%	45%	55%	50%	50%	0.613
KS	39	26%	64%	36%	60%	40%	0.754
KY	63	22%	79%	21%	71%	29%	0.405
LA	67	16%	73%	27%	82%	18%	0.477
MA	52	29%	75%	25%	80%	20%	0.596
ME	17	47%	53%	47%	63%	38%	0.457
MI	85	35%	64%	36%	73%	27%	0.165
MN	48	13%	48%	52%	50%	50%	0.913
MO	72	25%	78%	22%	89%	11%	0.190
MS	52	10%	85%	15%	60%	40%	0.109
MT	10	10%	50%	50%	0%	100%	0.292
NC	79	29%	77%	23%	70%	30%	0.299
ND	6	50%	67%	33%	67%	33%	1
NE	18	17%	78%	22%	100%	0%	0.310
NH	13	38%	38%	62%	20%	80%	0.279
NJ	62	39%	85%	15%	79%	21%	0.262
NM	26	8%	88%	12%	100%	0%	0.595
NV	19	11%	95%	5%	100%	0%	0.725
NY	142	39%	92%	8%	91%	9%	0.869
OH	114	24%	52%	48%	48%	52%	0.668
OK	68	13%	81%	19%	78%	22%	0.799

OR	34	21%	76%	24%	86%	14%	0.518
PA	135	30%	71%	29%	76%	24%	0.466
PR	9	0%	100%	0%	No Participants	No Participants	n/a
RI	10	20%	70%	30%	50%	50%	0.490
SC	50	16%	62%	38%	75%	25%	0.409
SD	11	27%	18%	82%	0%	100%	0.338
TN	86	9%	84%	16%	88%	13%	0.761
TX	239	22%	67%	33%	70%	30%	0.667
UT	27	15%	52%	48%	25%	75%	0.244
VA	73	27%	78%	22%	75%	25%	0.696
VI	2	0%	100%	0%	No Participants	No Participants	n/a
VT	6	50%	33%	67%	0%	100%	0.083
WA	48	23%	83%	17%	64%	36%	0.046*
WI	62	40%	39%	61%	40%	60%	0.864
WV	28	32%	96%	4%	100%	0%	0.483
WY	9	33%	78%	22%	67%	33%	0.571
Total	2925	24%	74%	26%	71%	29%	0.076

a. *p<0.05, **p<0.01, ***p<0.001

Appendix 3. Distribution of Number of Hospitals by Number of Care Coordination Strategies Implemented ^a



a. The percentages are the percentage of high rated and low rated hospitals for each care coordination strategy category.