Figure A2: Differences Between Total Claims and In-Person Claims by Point of Service, 2019-2020
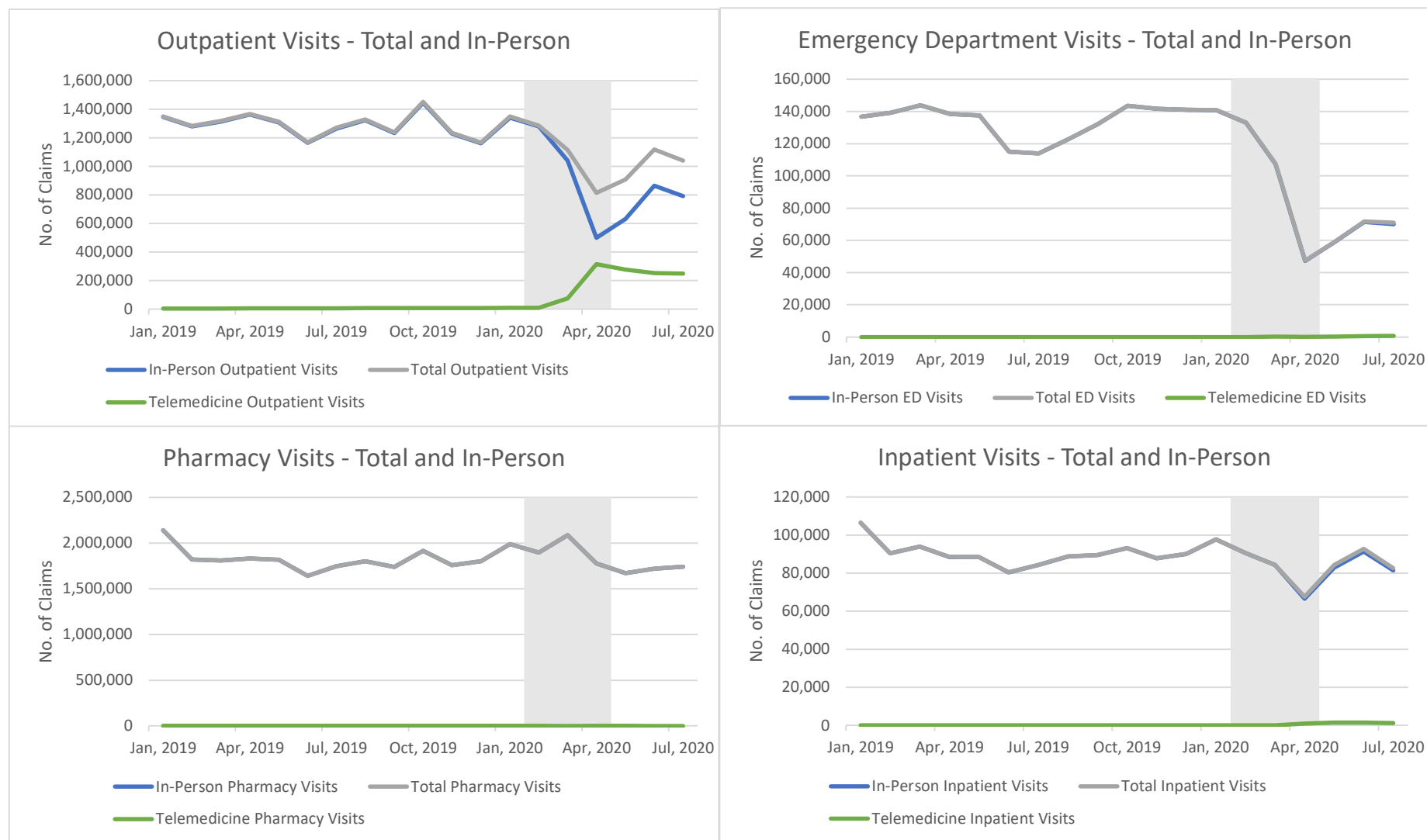
Notes Graph shows the total number of visits and number of in-person visits for outpatient services, Emergency Department (ED) services, pharmacy services, and inpatient services. Shaded regions correspond to periods in which the United States was in a recession as dated by the National Bureau of Economic Research.