**Emergency Huddle Script**

**Nurse Leader**: Good afternoon crew. I called this emergency leader meeting because we have a big problem. As you know an in-service was presented on Pressure Injuries on Wednesday. Unfortunately, the hospital does not currently have the wedge pillow that is utilized to help prevent this type of injury on site. I know if we work together, we can find a way to prevent further negative outcomes. This issue has bigger ramifications for more than just the one patient.

**Nurse Educator**: The wedge pillow is the best tool to help prevent pressure injures and is more effective than rolled blankets or regular pillows in relieving pressure.

**Nurse Leader**: The Central Supply Department has informed us that these wedge pillows are on back order for a month from our main hospital supplier. One of our patients was just identified with a Stage 2 Pressure Injury last night due to the lack of the proper equipment on site. Once the redness was discovered, his nurse used good problem-solving skills and used rolled blankets to try and relieve the pressure but the rolled blanket was never implemented into care. We need to come up with a more effective intervention to this problem as it impacts more patients. So let’s brainstorm some possible solutions to this dilemma. (*Stands up at whiteboard and takes notes*)

**Staff Nurse:** We could try contacting a different supply company or local medical supply store for wedge pillows until the current one gets a supply back in.

**Nurse Leader**: Great idea to start the ball rolling! What else have you seen work in other situations? Even if an idea seems “off the wall” write it down. We can build on the ideas to create a logical plan of action. (*Continues to take notes and camera pans away*)

(*Camera pans back*)

**Nurse Leader**: Alright. We’ve narrowed down all of our brainstorming ideas into a few ideas that can be worked with. I need a few volunteers to put these ideas into action.

**QI Nurse**: I can go down to the Central Supply Department and help them contact alternative medical supply companies to see if they have any wedge pillows in stock. We will see if any of them can price match the current supplier.

**Nurse Leader:**Excellent! Thanks for stepping up and helping out Katie.

**Nurse Educator**: I have an in-service at our sister hospital this evening on Pressure Injury Prevention. I **can**have the staff check their supplies while I’m there and if they have any extra wedge pillows I will deliver them here after training.

**Nurse Leader:**Perfect! That will help meet our immediate need.

**Staff Nurse**: I can call our other affiliates to see if they have any extra wedge pillows. If so I will place them in contact with Allie. I will also inform the charge nurse on each floor that we are in the process of getting some wedge pillows for these evening.

**Nurse Leader**: Perfect! Great job team*.*I’m really impressed with your flexibility and quick thinking in this matter. Thank you all for your time and help. I feel like we made some great progress today in fixing this issue as quickly as possible. I’ll touch base with you all at the end of the day and see what kind of progress we have made.