**Content Analysis: “Directed” Concepts, “Derived” Concepts**

**and Sources and Frequency of Mentions**

**(ALL-CAPS show exclusively NP-Introduced Language)**

|  |  |  |
| --- | --- | --- |
| **TEAMWORK Overall** | **MS** | **NP** |
| Essential to overall care | 4 | 3 |
| **“Directed” Concepts: “Safety” and “Quality”** |  |  |
| Improves **safety** / reduces mistakes | 5 | 8 |
| Improves **quality** | 5 | 5 |
| **Derived Concepts** |  |  |
| **“Big Picture”** |  |  |
| Improves knowledge and creates multiple perspectives | 2 | 5 |
| Open communication follows from sense of equality and division of responsibility | 3 | 3 |
| **Improves Work Environment** |  |  |
| Improves efficiency leading to better morale | 4  | 3 |
| Promotes sense of respect / support /trust | 4 | l |
| Fights burnout / positive environment | l | 2 |
| **“Patient”** |  |  |
| Sense of involvement/collaboration with patient as team member | 2 | l |
| Eases PT frustration / team increases PT confidence | 2 | 3 |
| Offers patient communication options | 1 |  |
| **Negatives** |  |  |
| More chances to misunderstand / make mistakes / duplicate procedures /  | 6 | 2 |
| TIME LIMITATION PROBLEMS / CUTS INTO PATIENT TIME |  | 4 |
| Increased chance of personality clash / non-communicativity | l | 2 |
| People can pass the buck | 1 |  |
| MORE LABOR-INTENSIVE |  | l |

**Table 2: Teamwork Content Analysis Concepts**