

Supplementary Material 1. Sample Search Strategy

CINAHL (EBSCO) Search Strategy

1. ((MH "Pain") OR (MH "Abdominal Pain") OR (MH "Back Pain+") OR (MH "Cancer Pain") OR (MH "Chronic Pain") OR (MH "Headache") OR (MH "Migraine") OR (MH "Fibromyalgia") OR (MH "Arthritis+") OR (MH "Arthritis, Juvenile Rheumatoid") OR (MH "Herpes Zoster") OR (MH "Multiple Sclerosis")) OR TI (((abdominal or back or cancer or chronic or musculoskeletal or myofascial or neck or nerve or neuropathic or shoulder* or stomach) N1 pain)) OR AB (((abdominal or back or cancer or chronic or musculoskeletal or myofascial or neck or nerve or neuropathic or shoulder* or stomach) N1 pain)) OR TI ((Arthritis or cephalalgi* or ear ache* or earache* or dysmenorrh* or fibromyalgia* or headache* or head ache* or migraine* or neuralgia* or nerve damage or odontalgi* osteoarthritis or shingles or toothache* or tooth ache*)) OR AB ((Arthritis or cephalalgi* or ear ache* or earache* or dysmenorrh* or fibromyalgia* or headache* or head ache* or migraine* or neuralgia* or nerve damage or odontalgi* osteoarthritis or shingles or toothache* or tooth ache*))
2. ((MH "Blogs") OR (MH "Internet+") OR (MH "Teleconferencing") OR (MH "Telehealth+") OR (MH "Telepsychiatry") OR (MH "Videoconferencing") OR (MH "Text Messaging") OR (MH "Telecommunications") OR (MH "Instant Messaging") OR (MH "Mobile Applications") OR (MH "Social Media") OR (MH "Webcasts") OR (MH "Computers, Hand-Held") OR (MH "Email") OR (MH "Telemedicine+") OR (MH "Telenursing") OR (MH "Online Social Networking") OR (MH "Therapy, Computer Assisted")) OR TI (((inform* or communicat* or interact*) N6 (computer* or technolog* or software))) OR AB (((inform* or communicat* or interact*) N6 (computer* or technolog* or software))) OR TI (((care or consultation* or health* or intervention* or treat* or therap* or selfmanag* or self-manag*) N5 (computer* or digital or electronic or online or remote or software))) OR AB (((care or consultation* or health* or intervention* or treat* or therap* or selfmanag* or self-manag*) N5 (computer* or digital or electronic or online or remote or software))) OR TI ((apps or augmented reality or blog* or cell phone* or cellphone* or chat room* or communications technolog* or computer based or digital therapeutic* or digital technolog* or ehealth or e-health or email or e-mail or e-resources or e-support* or facebook or ICT or instant messag* or IMS or internet or iphone* or mobile health or mhealth or m-health or online or remote consult* or smartphone* or SMS or social media* or tablets or teleconsult* or tele-consult* or telehealth or tele-health* or telemedic* or tele-medic* or telemonitor* or tele-monitor* or telephone or telepsychiatr* or tele-psychiatr* or teletherap* or tele-therap* or text messag* or twitter or videoconferenc* or video conferenc* or virtual care or virtual reality or web-based or web-page* or webpage* or web site* or webex or whatsapp or www)) OR AB ((apps or augmented reality or blog* or cell phone* or cellphone* or chat room* or communications technolog* or computer based or digital therapeutic* or digital technolog* or ehealth or e-health or email or e-mail or e-resources or e-support* or facebook or ICT or instant messag* or IMS or internet or iphone* or mobile health or

VIRTUAL CARE BEST PRACTICES

mhealth or m-health or online or remote consult* or smartphone* or SMS or social media* or tablets or teleconsult* or tele-consult* or telehealth or tele-health* or telemedic* or tele-medic* or telemonitor* or tele-monitor* or telephone or telepsychiatr* or tele-psychiatr* or teletherap* or tele-therap* or text messag* or twitter or videoconferenc* or video conferenc* or virtual care or virtual reality or web-based or web-page* or webpage* or web site* or webex or whatsapp or www))

3. ((MH "Practice Guidelines") OR (MH "Rules and Regulations") OR (MH "Professional Regulation") OR (MH "Government Regulations") OR (MH "Hospital Policies") OR (MH "Health Policy") OR (MH "Consensus") OR (MH "Legislation") OR (MH "Legislation, Hospital") OR (MH "Legislation, Nursing") OR (MH "Legislation, Medical") OR (MH "Professional Practice, Evidence-Based") OR (MH "Nursing Practice, Evidence-Based") OR (MH "Medical Practice, Evidence-Based") OR (MH "Critical Path") OR (MH "Organizational Efficiency") OR (MH "Workflow")) OR TI ((best practice* or consensus or framework* or guidance or guideline* or law or laws or legislation or model or models or policy or policies or position statement* or protocol* or workflow redesign)) OR AB ((best practice* or consensus or framework* or guidance or guideline* or law or laws or legislation or model or models or policy or policies or position statement* or protocol* or workflow redesign)) OR TI recommendation*
4. 1 and 2 and 3
5. **Limiters 4:-** Published Date: 20100101-20201231; English Language; Age Groups: Infant, Newborn: birth-1 month, Infant: 1-23 months, Child, Preschool: 2-5 years, Child: 6-12 years, Adolescent: 13-18 years
6. ((MH "Adolescence+") OR (MH "Child+") OR (MH "Minors (Legal)")) OR TI (child* or adolescen* or infan* or juvenil* or pediatric* or paediatric* or toddler* or young adult* or young person* or young people or youth*)) OR AB (child* or adolescen* or infan* or juvenil* or pediatric* or paediatric* or toddler* or young adult* or young person* or young people or youth*))
7. 4 and 6
8. 5 or 7