



Supplementary Figure 1: Conceptual model adapted from Andersen's Behavioral Model for Health Care Utilization. Barriers and facilitators hypothesized and confirmed in analysis

Supplementary Table 1: Sociodemographic characteristics of caregivers completing in-depth-interviews (IDI) and surveys, and HCW completing focus group discussions (FGD)

a) Caregiver characteristics		Qualitative (IDI)		Quantitative (Survey)	
		N	n (%) or median (IQR)	N	n (%) or median (IQR)
<i>Index caregiver</i>					
	Female	18	15 (83%)	116	92 (79%)
	Age	18	35 (30, 39)	116	36 (32, 40)
	Years of education	18	14 (9, 15)	115	12 (9, 14)
	Marital status	17		115	
	Single (never married)		2 (11%)		11 (10%)
	Divorced/separated		1 (6%)		17 (15%)
	Widowed		1 (6%)		16 (14%)
	Married monogamous		7 (39%)		62 (54%)
	Married polygamous		3 (17%)		8 (7%)
	Steady boyfriend		3 (17%)		1 (1%)
	Monthly income (\$USD)	18	100 (70, 250)	113	100 (10, 200)
<i>Partner</i>					
	Has partner	17	14 (82%)	115	71 (62%)
	Partner age	13	38 (33, 46)	71	38 (35, 44)
	Partner years of education	10	13.5 (10, 15)	47	12 (9, 14)
b) Health care worker characteristics		Qualitative (FGD)			
		N	n (%) or median (IQR)		
	Age	27	38 (33-46)		
	Female	27	19 (70)		
	Occupation	27			
	Nurse Counselor		7 (26%)		
	Counselor		6 (22%)		
	Social Worker		3 (11%)		
	Laboratory Technologists		2 (7%)		
	Clinical Officer		2 (7%)		
	Other		7 (26%)		
	Years at current clinic	27	6 (4-8)		