

Mortality Measure Survey

Demographic Information

How many licensed beds does your hospital have?

- ☐ < 100
- ☐ 100-199
- ☐ 200-299
- ☐ 300-399
- ☐ 400-499
- ☐ >500

Please select the title that best describes your current role at your hospital.

- ☐ Chief Executive Officer or equivalent
- ☐ Chief Medical Officer or equivalent
- ☐ Chief Nursing Officer or equivalent
- ☐ Chief Operating Officer or equivalent
- ☐ Chief Quality Officer or equivalent
- ☐ Other (Please specify)

Please select the category that best describes your hospital.

-
- ☐ Academic medical center
 - ☐ Community hospital
 - ☐ Community hospital - teaching
 - ☐ Specialty hospital
 - ☐ Veterans Affairs (VA) hospital

Please rate your level of familiarity with measures of hospital mortality, such as observed-to-expected mortality ratios.

- ☐ Not at all familiar
- ☐ Slightly familiar
- ☐ Somewhat familiar
- ☐ Moderately familiar
- ☐ Extremely familiar

Institutional Programs

Does your hospital employ clinical documentation specialists to help capture severity of illness?

- ☐ Yes
☐ No
☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
☐ Mortality measures had a small role in this decision
☐ Mortality measures had a large role in this decision
☐ This decision was made entirely in response to mortality measures
☐ Not sure

Does your hospital have OUTPATIENT palliative care services?

- ☐ Yes
☐ No
☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
☐ Mortality measures had a small role in this decision
☐ Mortality measures had a large role in this decision
☐ This decision was made entirely in response to mortality measures
☐ Not sure

Does your hospital have INPATIENT palliative care services?

- ☐ Yes
☐ No
☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
☐ Mortality measures had a small role in this decision
☐ Mortality measures had a large role in this decision
☐ This decision was made entirely in response to mortality measures
☐ Not sure

Does your hospital have telemedicine services for palliative care?

- ☐ Yes
☐ No
☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
☐ Mortality measures had a small role in this decision
☐ Mortality measures had a large role in this decision
☐ This decision was made entirely in response to mortality measures
☐ Not sure

Does your hospital have an OUTPATIENT hospice program?

- ☐ Yes
☐ No
☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have an INPATIENT hospice program?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have hospital-at-home services?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have an electronic early warning system to detect clinical deterioration?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have a telemedicine critical care service?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have an early antibiotic treatment protocol for severe community acquired pneumonia?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have a standardized ST-elevation myocardial infarction protocol?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Does your hospital have a standardized acute stroke protocol?

- ☐ Yes
- ☐ No
- ☐ Not sure

What role did mortality measures have in the decision to start this program?

- ☐ Mortality measures had no role in this decision
- ☐ Mortality measures had a small role in this decision
- ☐ Mortality measures had a large role in this decision
- ☐ This decision was made entirely in response to mortality measures
- ☐ Not sure

Has your hospital instituted other condition or disease specific care protocols in response to mortality measures?

- ☐ Yes
- ☐ No
- ☐ Not sure

Please list at least one other disease-specific or condition-specific protocol instituted at your hospital in response to mortality measures.

Other Responses to Mortality Measures

Has your hospital changed surgical case selection processes in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

Has your hospital changed its protocols for accepting transfer patients from outside hospitals in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

Has your hospital changed its protocols for assigning patient status in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

Has your hospital hired external consultants in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

Has your hospital increased the level of nursing certifications and/or professional degrees in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

Has your hospital increased nurse-to-patient ratios in response to mortality measures?

- ☐ Yes
☐ No
☐ Not sure

In a few words, please describe any other programs or policies that your hospital has introduced in response to mortality measures.

Performance on observed-to-expected mortality measures can be improved by:

-Reducing preventable deaths
(e.g., through clinical pathways)

OR

-Increasing expected mortality or reducing observed mortality without reducing preventable deaths
(e.g., by capturing severity of illness or changing patient status)

What percentage of your hospital's efforts to improve
performance on mortality measures has focused on
reducing preventable deaths?

([please enter a number between 0-100])

Recognizing that your institution may not have implemented all of these programs, please estimate the effectiveness of the following programs or practices in improving hospital performance on mortality measures.

	Very INeffective	INeffective	Neutral/Unsure	Effective	Very Effective
Clinical documentation specialist program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient palliative care program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inpatient palliative care program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient hospice program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inpatient hospice program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital-at-home program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Telemedicine program(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Very INeffective	INeffective	Neutral/Unsure	Effective	Very Effective
Electronic early warning system to detect clinical deterioration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Standardized, condition-specific care pathways or protocols	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Protocols for selecting patients for surgery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Protocols for accepting transfer patients from outside hospitals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Protocols for assigning patient status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
External consultants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Higher nurse-to-patient ratios	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Higher levels of nursing certifications/degrees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate your level of agreement with the following statements:

	Strongly Disagree	Disagree	Neutral/Unsure	Agree	Strongly Agree
Comparative mortality measures have increased competition between hospitals.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortality measures can interfere with good patient care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Risk adjusted mortality measures accurately reflect the number of preventable deaths in hospitals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We should stop using mortality measures as indicators of hospital quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I consider the impact on mortality measures during some decisions, when I believe I should not.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortality measures have helped my hospital reduce preventable deaths.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To improve mortality measures, my hospital has undertaken one or more initiatives that I feel are not patient-centered.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortality measures accurately reflect the quality of care delivered in hospitals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortality measures have helped my institution uncover significant problems in patient care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

OPTIONAL:

In a few words, how would you describe your opinion
about using hospital mortality measures as quality
indicators?
