Supplemental digital content for Quirk R, Rodin H, Linzer M	. Targeting causes of burnout in residency: An innovative approach used
at Hennepin Healthcare. Acad Med.	

Supplemental Digital Appendix 1 Resident Wellness Survey

<u>Survey measure developed by Dr. Mickey Trockel and colleagues at Stanford University, 2014, reprinted</u> with permission.

Introduction

Thank you for your willingness to share 10 to 12 minutes of your time to help us learn about your experience at work. This survey includes questions about your practice environment, a section about your sleep, mood, and anxiety level, and a section about your workload.

We will administer this survey periodically to track our progress as we design and implement strategies to change our work environment and organizational culture in ways that promote wellness and satisfaction.

This is a confidential survey. Results will be analyzed and reported only in aggregate. You will only be asked to provide your contact information if you request additional support for dealing with stress and burnout. Your confidentiality will be protected in the event you do provide contact information.

By completing our survey, you agree that your data may be gathered and stored in our database.

Do yo	u accept	<u>t our</u>	privacy	<u>policy</u>	as	written	<u>above</u>	<u>(abridged</u>	<u>from</u>	original)?
Ye	s	No								

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Demographic Information:
a. Sex:
c. Relationship status: Not living with significant other Living with significant other Do not have significant other
If you are not living with a significant other, please skip the next question (d):
d.
My significant other works part-time outside the home
My significant other works full-time outside the home
e. Parenting status: Not living with dependent children Living with one or more dependent children Do not have children
f. Department/specialty:
g. Which year are you in residency G1 G2 G3
h. Are you a fellow? Yes No
i. What is your ethnicity? (please choose one) Hispanic/Latino Not Hispanic/Latino
j. What is your race? (select all that apply):
White (European, other) Black or African American
White (European, other) American Indian or Alaska Native Black or African American Native Hawaiian or Pacific Islander
Asian Other:
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Section A. About your experience and practice environment at work

1. How true do you feel the following statements are about you at work?

	Not at all true	Somewhat true	Moderately true	Very true	Completely true
a. I feel happy at work		[]	[]	[]	[]
b. I feel worthwhile at work		[]	[]	[]	[]
c. My work is satisfying to me	[]	[]			[]
d. I feel in control when dealing with difficult problems at work	[]	[]	[]	[]	[]

2. How true are the following statements about conditions in your practice setting (i.e. your principal practice site)?

	Not at all true	Somewhat true	Moderately true	Very true	Completely true
a. Patients and their families appreciate my efforts					
b. I receive appreciation for good work	[]	[]	[]	[]	[]
c. My program director recognizes my contributions	Ĺĺ	Ìί	ĹÍ	Î Î	ĹÍ
d. House staff physicians are highly valued	[]	[]	[]	[]	
e. My contributions at work are recognized	i i	i i	ĹÍ	ĹÍ	Ĺĺ
f. House staff opinions impact important training program decisions	[]	[]	[]	[]	[]
g. We have developed a common standard of care	[]	[]	[]	[]	[]
h. Our organizational goals and values fit well with my goals and values	[]	[]	[]	[]	[]
i. We have a strong sense of teamwork	[]	[]	[]	[]	[]
j. My program director/administration values my clinical work	[]	[]	[]	[]	[]
k. I am satisfied with the level of supervision I receive	[]	[]	[]	[]	[]

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l. I am satisfied with the level of autonomy I am granted	[]	[]	[]	[]	[]
m. I am learning at a comfortable rate		[]	[]	[]	[]
n. I am learning an appropriate amount		[]	[]		

3. How true are the following statements about your peers at work?

	Not at all	Somewhat	Moderately	Very	Completely
My peers at work:	true	true	true	true	true
a. Listen empathetically when I talk about work related stress	[]	[]	[]	[]	[]
b. Lift me up when I'm having a difficult day	[]	[]	[]	[]	[]
c. Help me find solutions to work problems	[]	[]		[]	
d. Pitch in when I need help with my work	[]	[]	[]	[]	<u> []</u>

Section B. About your work related stress, personal relationships, sleep, mood, and anxiety level...

4. To what degree have you experienced the following during the last two weeks of inpatient work?

During the past two weeks of inpatient	Not at all	Very little	Moderately	A lot	Extremely
work I have felt					
a. A sense of dread when I think about work I	[]	[]	[]	[]	[]
have to do					
b. Physically exhausted at work	[]	[]			
c. Lacking in enthusiasm at work	[]	[]	[]	[]	[]
d. Emotionally exhausted at work	[]	[]	[]	[]	[]
During the past two weeks my job has					
contributed to me feeling	Not at all	Very little	Moderately	A lot	Extremely
e. Less empathetic with my patients	[]	[]	[]	[]	[]
f. Less empathetic with my colleagues	[]	[]			[]
g. Less aware of my patients' feelings	[]	[]	[]	[]	
h. Less sensitive to others' feelings/emotions	[]	[]			[]
i. Less interested in talking with my patients					
j. Emotionally numb or distant	[]	[]	[]	[]	[]
k. Callous towards others	[]	[]		[]	

l. Using your own definition of "burnout", please circle one of the numbers to the right:

I enjoy my work. I have no symptoms of burnout.	1
Occasionally I am under stress, and I don't always have as much energy as I once did, but I don't feel burned out.	2
I am definitely burning out and have one or more symptoms of burnout, such as physical and emotional exhaustion.	3
The symptoms of burnout that I'm experiencing won't go away. I think about frustrations at work a lot.	4
I feel completely burned out and often wonder if I can go on. I am at the point where I may need some changes or may need to seek some sort of help.* *(If you selected this response, please consider seeking assistance through the Employee Assistance Program	5
or your health insurer.)	

5. How has your job affected your personal relationships during the last year?

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In the past year my job has	Not at all true	Somewhat true	Moderately true	Very true	Completely true
a. Made it harder for me to nurture <u>existing</u> personal relationships	[]	[]	[]	[]	[]
b. Made it harder for me develop <u>new</u> meaningful personal relationships	[]	[]	[]	[]	[]
c. Contributed to conflict in my personal relationship(s)	[]	[]	[]	[]	[]
d. Contributed to me feeling more isolated or detached from the people who are most important to me	[]	[]	[]	[]	[]

6. Please respond to each item by marking one box per row.

In the past 7 days	Not at all	A little bit	Somewhat	Quite a bit	Very much
a. I had a hard time getting things done	[]	[]	[]	[]	[]
because I was sleepy					
b. I felt alert when I woke up			[]		
c. I felt tired					
d. I had problems during the day because of	[]	[]	[]	[]	[]
poor sleep					
e. I had a hard time concentrating because of	[]	[]	[]	[]	[]
poor sleep					
f. I felt irritable because of poor sleep					
g. I was sleepy during the daytime	[]	[]	[]	[]	[]
h. I had trouble staying awake during the	[]	[]	[]	[]	[]
day.					

Section C. About your workload...

7. If you practice in an outpatient clinic please answer this item. Omit if you do no outpatient work.

In the grid below, please estimate the AVERAGE time allocated to you and amount of time you feel would be needed to provide high quality care for your patients.

Visit Type	Time allocated	Time needed
a. Initial visit	min.	min.
b. Routine follow-up	min.	min.

8. During a typical month, how many days are you <u>on-call</u> ?	In the hospital:	days
	By telephone:	days

- 9. Do you feel comfortable approaching program staff to discuss schedule accommodations for essential life events (e.g. maternity and paternity leave, weddings, family celebrations, family illnesses/emergencies)?
- 10. Is the program responsive when you approach them regarding these essential life and family events?

Narrative questions:

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- 1. What suggestions do you have that would improve your well-being?
- 2. If you could change one thing to improve your work life, what would it be?

If you would like to receive additional support and resources on burnout and workplace stress, please provide your contact
information. Keep in mind that this will allow us to link your responses to your personally identifiable information which will
be carefully protected.