Appendix I.

Online survey

1. How many years	of overoniona	do vou hove	in the ED?
1. How many years	of experience	e do you nave	in the ED?

	○ <5						
	5-10						
	>10						
	>20						
2. There is an open, non-judgemental environment for reporting safety concerns.							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
3. New nurses are well mentored by nurses with more experience							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
4.	-	leadership takes action to improve safety of clinical care for patients					
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
5. Protocols are used for high risk or complex medication administration (ex: sedation, thrombolytic, blood etc)							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
6.	Junior or unex	perienced doct	ors are adequate	ly supervised in	n the ED		
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
7.	It is easy to fin	d the professio	onals caring for a	specific patien	t		
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
8.	ED leadership	takes action to	grant infection of	control in the E	D		
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
9. Mental health patients are cared for in a safe environment							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
10	. Monitoring de	evices function	in the ED				
		D 1	a				
	Never	Rarely	Sometimes	Usually	Always	I don't know	

11. There is sufficient space for delivering care Never I don't know Rarely Sometimes Usually Always 12. ED personnel feel physically safe while working Usually I don't know Never Rarely Sometimes Always 13. There are enough PPE supplies to protect professionals Never Rarely Sometimes Usually Always I don't know 14. Medical staffing is sufficient to handle patient load during busy periods Never Rarely Sometimes Usually Always I don't know 15. CT scans are completed within 1 hour when clinically indicated Rarely Sometimes Usually I don't know Never Always 16. ED staff feels pressurized by external targets over patient care Sometimes Usually Never Rarely Always I don't know 17. Effective systems are in place to highlight patient alerts (eg. Allergies, risk of falling...)to ED staff I don't know Rarely Sometimes Usually Always Never 18. Hospital managers support improvements in patient safety in the ED I don't know Never Sometimes Usually Always Rarely 19. Hospital procedures are effective at improving flow in the ED Never Sometimes Usually I don't know Rarely Always 20. I am less effective at work because of fatigue and burnout Never Rarely Sometimes Usually Always I don't know 21. I am proud to work in Emergency Medicine Never Rarely Sometimes Usually I don't know Always 22. Initial assessment/triage works well in my department Never Rarely Sometimes Usually I don't know Always

23. It is difficult to gain access to patient's hospital medical records when needed								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
24. It is difficult to gain access to patient's primary care records when needed								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
25. Monitoring of vital signs/Early Warning Scores are used effectively								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
26. Morale in my ED is high								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
27. Nurse staffir	27. Nurse staffing is sufficient to handle patient load during busy periods							
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
28. Patients are transferred to a hospital bed in timely manner (no crowding due to boarding)								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
29. Procedures	29. Procedures to report errors and near misses are user friendly							
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
30. The number of patients cared for exceeds the capacity of the ED to provide safe care								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
31. There is an a	adequate num	ber of functioning	g computers in	the ED				
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
32. This is a good	place to work	ζ.						
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			
33. Working in my ED is like being part of a large family								
Never	Rarely	Sometimes	Usually	Always	I don't know			
\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc			

34. Interruptions disrupt the ability of staff to provide care

	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
35. Doctors and nurses work well together in the ED							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
36. Important clinical information is lost in handovers at the change of shift							
	Never	Rarely	Sometimes	Usually	Always	I don't know	
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
37. There is good communication of patient management between doctors and nurses Never Rarely Sometimes Usually Always I don't know							
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
What i of wor What	ofessional deta is your country k? is the postal f your working	ails					
place?	u a Doctor or a						

39. If we may contact you to ask for an interview or a quote, please leave your email address here.



Are you Male, Female

or Other?

40. If you like to share any comments about the patient and professional safety with us, please put them here.