Supplemental Digital Content, Figure 1. Medication Reconciliation Process Prior to MATCH implementation

Patient Discharged from Hospital

Sources of Information and Orders

Reconciliation

**Intake Nurse/Provider**

Challenges:

Often there is no clinic standardized process leading to additional time spent on the med rec and potentially incorrect information

Multiple sources of information

Incorrect fax number meant discharge summaries and patient lists were incomplete relying on patient disclosure or TOC for recent discharge information

**Hospital:**

1. Discharge Orders/Transition of Care (TOC) appointment (if eligible)
2. Fax to Clinic
3. Access Portal (Clinic)

**Providers:**

1. Electronic Medical Record/Clinic Provider
2. Specialists
3. Pharmacy
4. Home health nurse or care facility
5. Insurance list

**Individuals:**

1. Patient
2. Caregiver

**Hospital Floor Nurse**

**Emergency Room Nurse**

**Clinic Intake Nurses**

**Pharmacists**

Challenges:

Electronic health records vary creating inconsistent communication across providers

Multiple providers

Hospital formularies differ from outpatient

New prescription orders

Medication Comparison