**Supplementary material 4:**

Results of the follow-up survey. Reference pharmacists who did not participate in the original survey were contacted via email using the SurveyMonkey® online tool.

**Table S4**

Reasons for non-participation.

Community and hospital pharmacists were given a selection of statements. The narration of individual free text answer is not depicted; n=115 pharmacists responded.

|  |  |
| --- | --- |
| **Reasons for non-participation in the survey** | |
|  | Respondents, n (%) |
| Educational material is not known | 17 (14.8) |
| Educational material is not relevant (in our pharmacy) | 6 (5.2) |
| Technical obstacles when participating in the survey | 6 (5.2) |
| Too little/no time for participating in the survey | 52 (45.2) |
| The official email/link to the survey was not received | 30 (26.1) |
| Other reasons | 4 (3.5) |