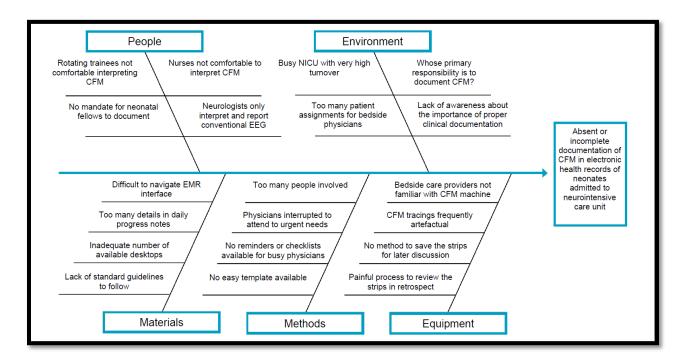
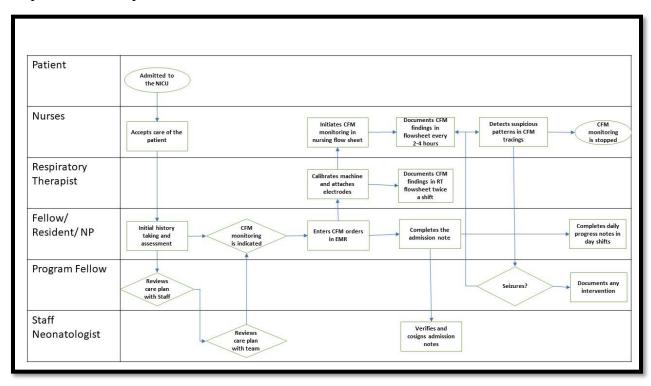
Appendix 1. Ishikawa diagram to display the causes contributing to poor compliance with and poor quality of documentation



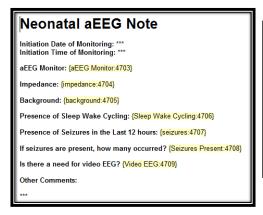
Appendix 2. Swim lane process map to demonstrate the steps toward completion of a note during the preintervention phase



Appendix 3. Summary of Plan-Do-Study-Act cycles

Cycles	Time	Plan	Do	Study	Act
PDSA 1	Dec -Jan 2019	Developed and implement stand-alone, standardized note	Distributed instructions to use these templates through email	Compliance in using template was poor	Visual aids, weekly email reminders, EMR prompts
PDSA 2	Feb-Mar 2019	Defined the primary responsibilities of nurses, RTs and MD/NPs in documentation	Emails were circulated, focused group meetings	Informal feedback, ongoing chart audits	Weekly email reminders, development of online survey, one to one reminders
PDSA 3	April-May 2019	Developed teaching modules to improve comfort levels of rotating trainees	Distributed online survey for needs assessment, 10 min handover teaching session	Evaluation of online survey, ongoing chart audits	Developing more sustainable methods of education and reminders
PDSA 4	June-July 2019	Updating online teaching portal	Weekly neurology rounds, resident orientations	Postintervention audits of 50 patient charts	Planning for second phase

Appendix 4. Standardized templates for Neonatal aEEG note and Seizure event note on electronic medical records





Appendix 5. Endpoint measures with definitions

Outcome measures	Process measures		
Charts with complete CFM documentation (all 3 present): a. Description of the background	Charts with CFM documentation within 24 hours		
 b. Description of sleep wake cycling c. Presence/absence of seizure in preceding 12 hours 			
Charts where background was described	Charts where daily progress notes was used for CFM documentation		
Charts where sleep wake cycling was mentioned	Charts where template was used for CFM documentation		
Charts were presence/absence of seizure was mentioned	Charts where seizure event note was used in cases with a CFM detected seizure		
Charts where impedance was mentioned			
Charts where standardized terminology for background was used (any one of the following):			
a. Continuous normal voltageb. Discontinuous normal voltage			
c. Burst suppression d. Low voltage e. Isoelectric			

CFM: cerebral function monitor